

We guarantee your safety and serenity during the duration of your stay, respecting the sanitary standards of the Swiss hotel industry and the Federal Council of Geneva.

To ensure your well-being we have implemented the following measures:

Respect of the directives and recommendations of the authorities by new hygiene protocols.

- Respect of barrier gestures
- Respect for distancing
- Wearing a mask is mandatory
- Regular hand washing and disinfection with soap or hydroalcoholic gel.

Adaptation of our reception structure and places of conviviality

- Installation of plexiglass walls at the reception and the restaurant
- Signaling of traffic directions to respect social distancing
- Availability of hydroalcoholic gels in all our spaces
- Systematic disinfection of the reception desk, credit card reader, pens and room keys after each manipulation.
- Free access to our relaxation area including fitness, sauna, hammam under reservation at the reception desk with disinfection after

Adaptation of our services

- Regular cleaning of our common areas with virucide products (toilets, elevators, stair railings, door handles, buttons and switches, doorbells, furniture in our lounges etc).
- Disinfection of your room before your arrival and after your departure according to the new guidelines and protocols.
- Intervention in your room for the desired service during your absence and at your convenience (option at your choice of the prohibition of access to your room during your stay)
- Each maid has a personal cleaning kit at her disposal.
- Suspension of our valet service, replaced by an accompaniment to your reserved parking space
- Luggage service on request with single-use gloves

Our recommendations during your stay

- Wash your hands regularly with soap or alcohol-based hand sanitizer.
- Wear a mask in all common areas
- Respect all barrier gestures and physical distancing in force
- When leaving the room, open the window and turn off the air conditioning.

Our top priority remains the health and safety of our guests and employees. We continue to monitor the situation closely and to comply with all recommendations of the local health authorities to provide the best service in a safe environment.